

Lux Life Coaching's General Terms and Conditions



Agreements

We enter into an agreement once:

- you accept a written offer/quotation
- you complete a registration form for a workshop or training

Cancellations

Coaching appointments, whether face-to-face or via Skype, can be cancelled free of charge up to 24 hours in advance. Appointments cancelled less than 24 hours in advance will be charged in full.

In case you need to cancel a *workshop or training* the following fees apply:

- Cancellation up to 6 weeks in advance: free of charge
- Cancellation within 6 to 2 weeks of the start: 50% of the total amount
- Cancellation within 2 weeks of the start: 100% of the total amount

Deciding not to complete the program does not result in (full or partial) payment restitution, unless the circumstances clearly justify otherwise in your case.

Payment

Your registration for a workshop, training or Skype appointment is only final once payment has been received.

Payment in installments may be applicable.

Copyright

Any materials made available by me during or after the coaching, training or workshop remain the intellectual property of Lux Life Coaching and are subject to copyright. None of these materials or their parts may be used, copied or reproduced in any form without my written permission.

Liability

As a coach and trainer I aim to execute the program to the best of my ability. However, I am not bound by a result obligation, as this is dependent on many factors.

You bear sole responsibility for your own decisions and actions, like we all do. As such, I can never be held liable for what you choose to do with the knowledge and insights derived from the coaching and/or training.

Disputes

Should a problem arise, then I suggest we talk about it openly and create a solution that suits us both.